From Name & Address

To Name & Address

XXXXXXXX 2023

Dear XXXXXXXX,

**Cumberland Bus Services 217 & 218 - Operated by Hobans**

With minimal notice these two bus services have recently been suspended, I understand this to be a consequence of the withdrawal of Hoban’s PSV Operators Licence by the Northwest Traffic Commissioners Office.

Whilst I understand the need for regulation and control of bus services, and I do not know the reasons for the withdrawal of the PSV Operators Licence, the suspension of these services has serious implications on our rural local communities.

These services are managed and operate based on direct funding from the local Parish Councils to provide a vital service to parishioners, their suspension will:

* restrict people who are not independently mobile to travel from their isolated rural communities to access essential local services such as health and retail.
* restrict access to the wider public transport network.
* restrict the ability for social interaction beyond their immediate community.
* remove access to what is a vital service for a number of our parishioners who could be considered as vulnerable through age or reasons of mobility.
* impact on the mental health of parishioners who rely on these services to provide a degree of independence.

I request that your office work promptly with Hoban’s such that these essential services can be re-established as a matter of priority.

Please can you provide an explanation of the current position and what steps you are taking that will allow these services reinstated without delay.

Yours sincerely

Name: XXXXXXXXXXXX